



# Information for Medicaid Eligibility Workers

# **AL HIPP Objective:**

#### Partner with Medicaid eligibility workers to:

- » Offer cost savings to the state on Medicaid health care claims
- » Help families with high health care costs save money
- » Grow HIPP by increasing awareness of the benefits it provides to health care providers, Medicaid recipients, and the state



# **HIPP Offers the State**

### **Cost savings**

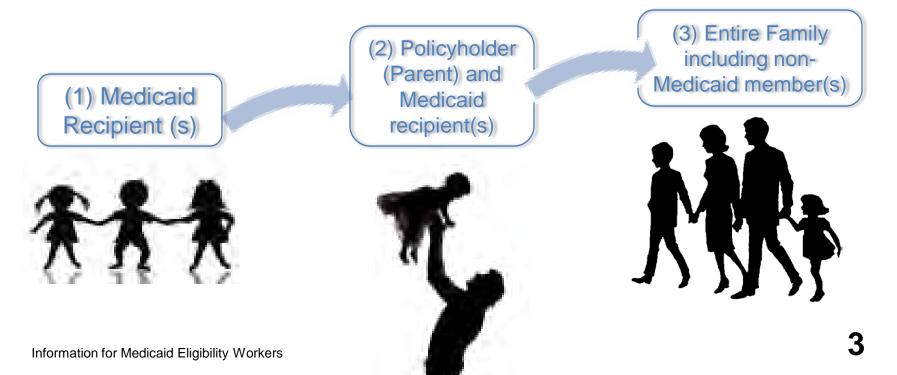
- » Employer-sponsored insurance (ESI) pays primary on all claims
- » Medicaid pays secondary (if billed)
- » Primary cost transfers to insurance carrier
- » Savings on health care costs
- The sooner a recipient is enrolled in HIPP the sooner the state can begin saving
- » Refer recipients immediately after enrolled in Medicaid



# **HIPP Offers Recipients**

### Monthly premium reimbursement for ESI for qualified Medicaid recipients and their families

» When a Medicaid recipient applies to HIPP, the applicant's family has three possibilities for coverage depending on the cost and availability of the employer's policies:



# **HIPP Offers Recipients**

#### Access to added benefits for Medicaid recipients

- » Wider provider network through group insurance coverage AND Medicaid
- » Coverage of medical expenses by group insurance AND Medicaid, including benefits Medicaid may not cover
- » Health insurance coverage for the entire family
- » If found cost-effective

# **Qualifications for HIPP**

To qualify for HIPP the member must meet the following criteria:

- 1. Be Medicaid-eligible
- 2. Have access to ESI that covers at least one Medicaid recipient
- 3. Have a case that is cost-effective



## **Cost Effective Determination**

HIPP eligibility advisors approve an applicant if they meet all qualifications including cost-effectiveness.

#### A case is determined cost-effective if:

Insurance premiums are less than medical costs + out of pocket costs + administrative costs

#### Insurance premiums tend to be less than medical costs if:

- » There are two or more Medicaid-eligible recipients
- » Expensive medical conditions are involved:
  - » Asthma, Cancer, Pregnancy, Diabetes, Allergies

# When Applying for HIPP

### **Complete an application**

» Submit online, by mail, or fax

### Mail or fax a copy of:

- » Insurance card—front and back
- » Employer health insurance rate sheet
  - » Proof of the cost for ESI
- » Summary of benefits for your current or desired plan
- » Paystub that shows premium deduction



# **After HIPP Enrollment**

### The member will...

- » Provide proof of monthly premium deduction
- » Notify HIPP of changes to insurance policy or plan
- » Notify HIPP of changes in employment
- » Receive monthly premium reimbursements
  - » Via Check or Direct Deposit

# **Frequently Asked Questions**

- 1. Do I need to be enrolled in a health insurance policy before applying to HIPP?
  - » No. An applicant must have <u>access</u> to a health insurance policy provided by an employer. You may enroll in a policy after your eligibility is determined.
- 2. Once enrolled in HIPP, do I lose my Medicaid benefits?
  - » No. Once enrolled, all Medicaid benefits will continue to be given to the individual for as long as the Alabama Medicaid Agency determines them eligible for Medicaid.
- 3. Does my Medicaid dependent need to have a catastrophic illness to be eligible for HIPP?
  - » No. Any individual with a <u>medically expensive condition</u> will be considered for the HIPP program, whether they have a catastrophic illness or an expensive condition such as asthma.
- 4. How will I find out if I have been accepted onto the HIPP program?
  - » You will receive an acceptance or a denial letter in the mail once an eligibility determination is made.

For more FAQs, visit <u>www.MyALHIPP.com</u>, click on FAQs.

# **Program Contact Information**

The following methods of communication are available to you 8 a.m. - 5 p.m. Monday-Friday.

Phone:

1-855-MyALHIPP (855-692-5447)

Address:

3066 Zelda Rd Box233

Montgomery, AL 36106

Email: CustomerService@MyALHIPP.com

**F**ax: 1-855-357-1130

Website: www.MyALHIPP.com

### **AL HIPP Resources**

# Use the following resources for program and referral information:

- » 1-855-MyALHIPP
- » <a>www.MyALHIPP.com</a> which provides:
  - 1. Program information
  - 2. Online application
  - 3. Printable materials including:
    - » Brochure, handouts, presentations, fact sheets

Request a packet of brochures by contacting Outreach@MyALHIPP.com



# **Fostering a Partnership**

By providing education, communication, and support we hope to increase your knowledge and understanding of the HIPP program.

An increase of HIPP awareness and membership aims to:

- » Optimize state savings as the number of Medicaid recipients that are enrolled in HIPP increases.
- » Increase the number of Medicaid individuals and families that are covered by commercial insurance.

You can have a significant impact on the growth of this program by simply referring a pre-qualified Medicaid member to HIPP.



### **Refer likely candidates to HIPP**

- » Inform Medicaid recipients about resources available on our website
- » Pass out HIPP brochures that include an application and contact information
- » Refer recipients to HIPP immediately after they are enrolled in Medicaid to maximize state savings

### Offer suggestions to the HIPP program

» You may contact us at any time with thoughts and suggestions